

ISOVER LANAÉ Acoustic Roll, Acoustic Combi Roll & Acoustic Partition Roll (APR) FAQs

Q. What is Lanaé?

A. Lanaé is transforming our current glass wool offer for internal applications. Acoustic Roll, Acoustic Combi Roll & Acoustic Partition Roll (APR) will join our Comfort Roll 35 in the Lanaé range. Our Lanaé glass wool is manufactured using a bio-based binder, made from renewable materials. Lanaé continues to deliver the same proven product performance, now with the added benefit of a binder made from more sustainable, renewable materials.

Q. When is it available?

A. Isover Comfort Roll 35 Lanaé 140mm moved in 2025 and has been available since then. You will likely start seeing Lanaé Acoustic Roll, Acoustic Combi Roll & Acoustic Partition Roll (APR) on the market from w/c 20th April 2026. It is expected that all SKUs will be transitioned by w/c 11th May 2026. For this short period, both Lanaé and non-Lanaé products may be in the market whilst we work through the changeover.

Q. Will there be any impact on product performance?

A. No – all products using the new Lanaé bio-based binder will have exactly the same performance credentials as the previous products. The Lanaé Acoustic Roll, Acoustic Combi Roll & Acoustic Partition Roll (APR) have been tested and proven to maintain performance both as a product and within the existing Gyproc partition systems. Lanaé Acoustic Roll, Acoustic Combi Roll & Acoustic Partition Roll (APR), when used in our tested systems, continues to be part of our Gyproc SpecSure® warranty.



Saint-Gobain Construction Products (Ireland) Limited

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Website: www.gyproc.ie · www.isover.ie · www.saint-gobain.ie

Registered in Ireland · Reg. No. 11815 · Directors: D. O Sullivan (Chairman)(UK) · K. Holohan (Managing) · E. O'Heidhin

Q. What is the product storage advice?

A. As with all Isover mineral wool, products must be kept dry and protected from prolonged sunlight. The polyethylene packaging and shrink-wrapped pallets provide short-term protection only. For longer-term storage, keep the product indoors or under cover and raised off the ground.

Q. What about cost?

A. You can continue to purchase Acoustic Roll, Acoustic Combi Roll & Acoustic Partition Roll (APR) at the same cost agreed in your commercial arrangement (in line with Isover price increase as of 1st July 2026).

Q. What visible difference will there be?

A. The change of binder has resulted in a change in colour from yellow to more of a cream colour. Below you can see an image of the current Acoustic Roll, Acoustic Combi Roll & Acoustic Partition Roll (APR) alongside the new Lanaé Acoustic Roll, Acoustic Combi Roll & Acoustic Partition Roll (APR) featuring the bio-based binder which is creamier in colour. We have also updated the packaging to include the Lanaé branding and updated recycled content information.



Q. How will this impact the sustainability of the product?

A.

- Isover Acoustic Roll, Acoustic Combi Roll & Acoustic Partition Roll (APR) are now manufactured with a binder that uses less virgin raw materials and less chemicals, which helps reduce its environmental impact and supports circularity efforts.
 - They will continue to be made using recycled glass, made up of a combination of 52% externally sourced recycled glass and 30% internally sourced glass cullet.
 - All electric equipment used to produce these products continues to be powered by 100% renewable electricity including the electrical furnace used to melt down the materials in the manufacturing process.
 - Isover continues to be part of the reusable pallet collection in partnership with The Pallet LOOP.
 - Isover Acoustic Roll, Acoustic Combi Roll & Acoustic Partition Roll (APR) are already (and will continue to be) Eurofins Gold accredited – which is the highest indoor air quality certification.
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Q. Where can I go for more information?

A. If you have any questions about the launch of the new Lanaé Acoustic Roll, Acoustic Combi Roll & Acoustic Partition Roll (APR) please contact your sales representative, or our customer service team on customer.service@saint-gobain.com or call (+353) 1 629 8444 between 8am-5pm Monday-Friday.



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